



Hillcrest Educational Centers

PUBLIC NOTICE OF UNANNOUNCED JOINT COMMISSION SURVEY

Hillcrest Educational Centers is accredited in Behavioral Health Care by the Joint Commission (formerly JCAHO). The Joint Commission periodically conducts unannounced accreditation surveys of HEC programs in order to evaluate HEC's compliance with nationally established Joint Commission standards. Joint Commission standards deal with organization safety, quality of care, and continuous improvement of operations and services. The results of these surveys are used to determine whether, and under what conditions, Hillcrest's accreditation should be awarded.

To report a quality of care or safety concern to Hillcrest's management, please write to:

**President & CEO
Hillcrest Educational Centers
788 South Street, PO Box 4699
Pittsfield, MA 01202**

Or call:
413-499-7924, Ext 116

To report a quality of care or safety concern that Hillcrest has not resolved, or to request a Public Information Interview with the Joint Commission, please contact in writing:

**Division of Accreditation Operations
Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
Fax: 630-792-5636
E-mail: complaint@jcaho.org**